

Student Material Phone Conversation 5 – Unit 6

Inglés para Turismo Internacional Pre-Intermedio

1. Your own restaurant.

Situation: You and your tutor manage a fast food restaurant together. Discuss about the food you would like to offer, and decide:

- ✓ 2 options for starters
- ✓ 2 main courses
- ✓ One special diet meal

2. Playing the waiter.

Situation: You are a waiter and your tutor is your customer. Use the following list to roleplay taking his/her order.

1. Greet customer
2. Show customer your menu
3. Ask customer if she/he wants to eat in or take away.
4. Take customer's order
5. Ask if your customer wants extra items (e.g. extra fillings, salads, drinks, cakes, etc.)
6. Tell your customer the cost and give the customer his/her change.

3. Hotel Catering: Role play the following situation.

Situation: You are a Catering Manager at a large hotel and conference centre. You are organising an event for an important client and need the following information. Then, **call the hotel manager (your tutor) and ask the corresponding questions.**

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|---------------------|--|
| ✓ Client's name | ✓ Type of event |
| ✓ Date of the event | ✓ Time of day |
| ✓ Venue | ✓ Formal or informal |
| ✓ Number of guests | ✓ Choice of serving pieces (disposable or glass and china) |