

## Student Material Phone Conversation – Evaluation 1

### Inglés de Negocios Internacional Elemental

#### Activity 1: questions

Reply to your tutor's questions.

#### Activity 2. Pair conversation

Tell your tutor how you feel about your work or studies. Use phrases from the Useful language box below.

- I really enjoy...
- I like my boss/colleagues...
- I don't enjoy...
- I don't like...

Ask your tutor questions about what they like or don't like doing at work.

**Activity 3. Receptionist/customer.** Read the information on your card, and role-play the situation.

**Student's card:**

You are a business traveller. You phone Big Bird Airways to book tickets for yourself and a colleague.

- Give your name. Ask for two premium economy tickets to New York on 4th June, returning on 9th June.
- Ask the price.
- Ask if there is a pick-up service and car hire.
- Give your credit-card details:  
American Express number: 3871 2239 1026 8892  
Expiry date: 08/15 Security number: 445