Student Material Phone Conversation 5

Inglés de Negocios Internacional - Intermediate

Part 1: Business culture in the world

Answer your tutor's questions.

Part 2: Chilean Business culture

Discuss about how important these things are when doing business in Chile.

- Shaking hands
- Kissing
- Socialising with contacts
- Accepting interruptions

- Being direct (say exactly what you think)
- Using first names
- Punctuality
- Humour

Part 3: advice, obligation and necessity

